



4060 Power Inn Rd Sacramento, CA 95826 (916)-456-4720

www.animaldenpetresort.com

GUEST REGISTRATON

OWNER INFORMATION

Owner Name: _____

Address: _____ City, State, Zip _____

Phone Number: Cell _____ Other Cell _____

Work _____ Home _____

Email _____ (used for confirmation of reservations)

Emergency Contact (someone **other than** yourself or your spouse please) _____

Veterinarian Clinic Name/Number _____

PET INFORMATION

Pet #1 Name: _____ Pet #2: _____ Pet #3: _____

Breed/Color _____ Breed/Color _____ Breed/Color _____

Sex: ___ Spayed/Neutered/Intact Sex: ___ Spayed/Neutered/Intact Sex: ___ Spayed/Neutered/Intact

Medications: _____ Medications: _____ Medications: _____

Allergies: _____ Allergies: _____ Allergies: _____

Cautions: _____ Cautions: _____ Cautions: _____

Food: Own Food or House Diet Food: Own Food or House Diet Food: Own food or House Diet

Amount/Frequency _____ Amount/Frequency _____ Amount/Frequency _____

Vaccinations Must Provide Written Proof of the Following

- Dogs: Rabies, DHPP, Bordetella
- Cats: Rabies and FVRCP



Dog & Cat Profile Group Play/Exercise

If you choose to **NOT** have your pet socialize with other pets, please check this box

Dog Questionnaire

Are there any circumstances where your dog/cat is aggressive with other pets? _____

Does your dog go to dog parks? _____ Has your dog been to doggy day care? _____

Can your dog share toys? _____ Does your dog try to jump fences/gates? _____

Are there any restrictions to your dog using our pools? _____

Has your dog ever bitten anyone? Please explain _____

Describe your dogs' play style? _____

Cats Questionnaire

Can your cat be let out of his/her condo with other friendly cats? _____

Can your cat share toys? _____ Is your cat declawed? _____

Has your cat ever bitten anyone or another pet? Please Explain _____

Guest Agreement

- 1) Owner represents that the dog/cat > 6 months has been neutered/spayed to be involved in group play
- 2) Owner acknowledges that group play may be an activity in which damage or injury to a pet and/or person may occur. Our play groups are supervised; however, there is always a risk of injury and the possibility of substantial vet/medical bills. Owner will assume full financial/moral responsibility for the actions of their dog/cat. Owner acknowledges that their pet will be exposed to other animals.
- 3) Owner acknowledges that the pet may be isolated and kept apart from other animals, should The Animal Den Pet Resort in its reasonable belief or the reasonable belief of its employees, determine that the animal may be in danger or may endanger other animals by virtue of its conduct, behavior or aggressive propensities. Owner understands The Animal Den Pet Resort desires to maintain the health, reasonable care, and comfort of all animals in our care.
- 4) I have read the above and received the Policy/Terms (page 3) set forth by The Animal Den Pet Resort
Signature _____ Date _____



POLICIES/TERMS (Facility Copy)

1. All pets must enter clean, free of fleas and parasites. Since we strive to keep a clean environment a grooming charge may apply if we feel your pet requires such services.
2. All pets that use our facilities must be current on vaccines. Proof of Rabies, Bordetella, DHPP, for dogs. Rabies and FVRCP for cats.
3. Pets must be in good health and not have been ill with any communicable diseases in the last 30 days.
4. We provide fresh bedding however you may bring bedding from home as long as its machine washable.
5. Your pet is always on a "probation period" when involved in group play and we have the right to exclude your pet from group play if they display threats to another pet or staff member.
6. Special handling fees may apply for senior pets, aggressive pets, or pet requiring extra specialized care.
7. A surcharge of \$75 will be made for dogs that defecate in the pool.
8. We are not responsible for loss of toys, bedding or personal belongings that are not clearly labeled.
9. We reserve the right to decline future reservations for pets that are overly aggressive, display excessive barking habits, or show signs of stress
10. Due to the high cost of credit card processing fees we encourage check/cash payments. Checks returned NSF will be billed \$25 + original payment due.
11. Fees are due and payable upon check out. We do not allow partial payment or billing. The pet will only be released to the owner unless arrangements have been made. 50% upfront payment required for extended stays.
12. If your pet is left longer than 30 days without payment, you voluntarily relinquish rights of ownership.
13. Groom dogs must be picked up within 60mins of completion or day care fees will incur. **X_____Initial**
14. The Animal Den may use pictures of your pet during their stay for social media.
15. Dogs escorted to/from our two facilities may be crated or double leashed for safety.
16. If your pet uses our pools we are not responsible for ear infections or possible damage to their coats from pool chemicals.
17. When you sign the Guest Agreement you are consenting to emergency medical care in the event your pet becomes ill. We will make every attempt to contact you with the numbers you provide us. If we need to cover your pets vet care it is agreed you will reimburse The Animal Den.
18. After hour pick up/drop off or late pick-ups are charged \$25 for every 15 min increment.. **X_____Initial**
19. Late pick up for our Day Care Swim Center will result in \$25 fee every 15 minute increments. **X_____Initial**
20. There are no refunds for Day Care or Swim Packages **X_____Initial**
21. I understand that pets located in this type of atmosphere are susceptible to communicable disease despite vaccines and upmost care. The Animal Den cannot be held liable for such diseases. **X_____Initial**
22. I understand there is a 48 hour cancellation policy for boarding or one (1) nights' stay will be billed to my account for any cancellation outside that policy.
. **X_____Initial**
23. I understand the facility is locked and not open to the public on: New Years Day, Easter, Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas. If my pet is here during one of the above holidays, and extra nights' stay is automatically added to my bill **X_____Initial**
24. Check out time for boarding is 12pm. Any pet not picked up by 12pm will be assessed a day care fee
X_____Initial
25. Food must come pre portioned in a zip lock bag for EACH MEAL. This is for your pets benefit to ensure correct serving size. We do not accept large containers of food or food not bagged per our policy. Food and/or treats are not allowed in our Day Care/Swim Center. Additional Charge for your pet to eat our house diet.
X_____initial
26. Medication must come dispensed in original container with clear instructions on the bottle, do NOT put in zip lock bags. We cannot give meds w/o proof of prescription
X_____initial



POLICIES/TERMS (Client Copy)

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